

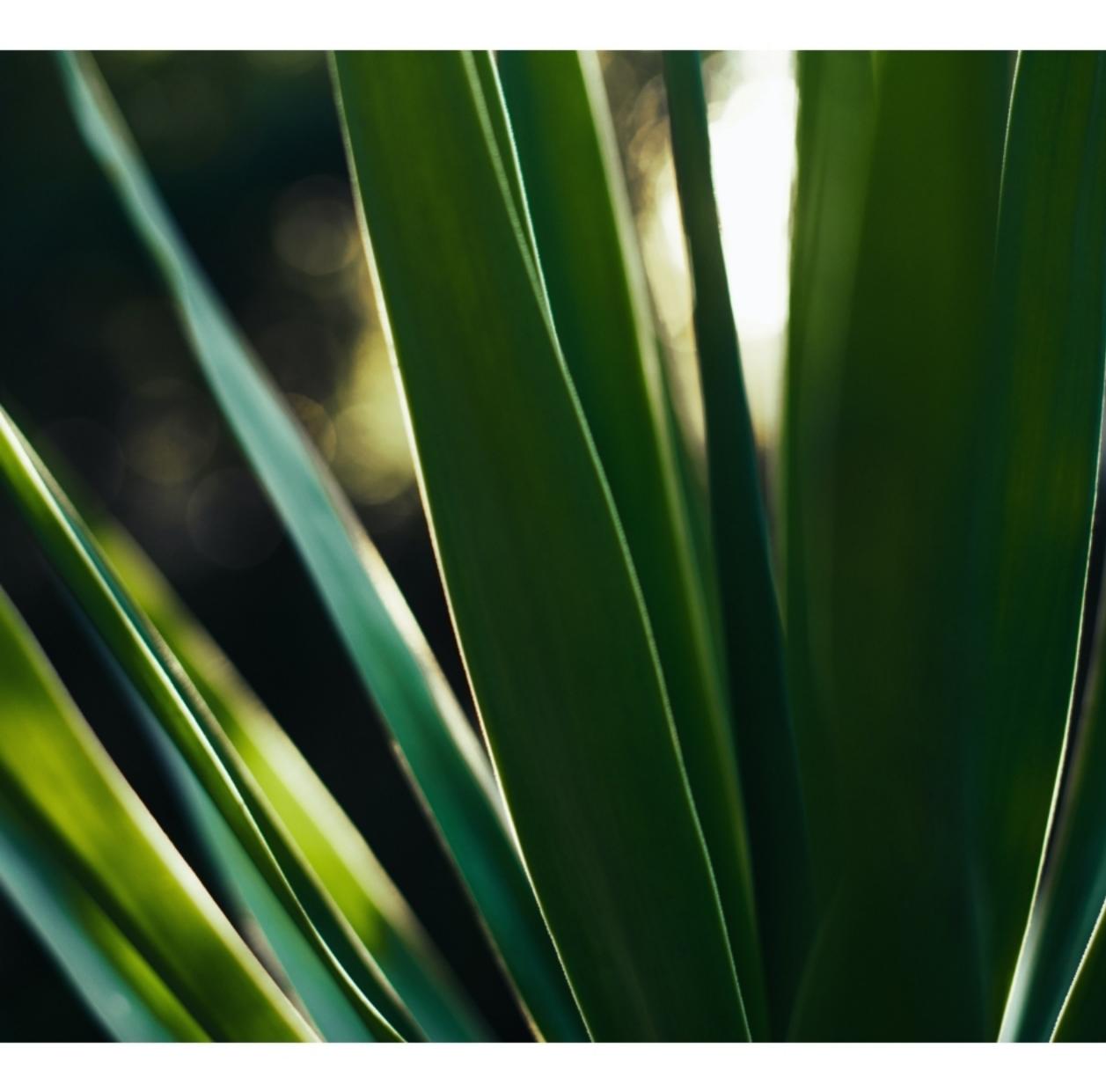
Committed to you, to nature, and to the future.

At Vilalara Thalassa Resort, we believe that our mission is to fulfill all expectations of our guests, offering them the best experiences. To accomplish that, we are committed to improve every detail of our infrastructure, our services, and our day-to-day activities, maintaining our intimate atmosphere, our high-standard services, and our will to provide memorable experiences to all that visit us.

Vilalara

THALASSA RESORT





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We stand for a

stainable future.





Vilalara is recognized for its inseparable relationship with nature. We are now embarking upon a new phase by further improving this relationship. Hence, sustainability is our endeavour and commitment.

It is our purpose to fulfil our guest's experience with sophistication and keeping environment sustainability goals insight. Our resort provides a private and intimate experience, intricately woven with nature. We are certain that this path will be followed and perpetuated by all our team and our guests.



Sustainability is not just a trend. It is a choice, a decision, a change. The tourism sector, especially the hospitality sector, has the potential to lead this shift towards a more sustainable way of life, creating trends and adopting new behaviors. At Vilalara Thalassa Resort we assume our responsibility. Acting in favor of the environment is not a project, it is a reality. Our new reality.



Committed to energy optimization.



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• Vilalara Thalassa Resort has carried out an energy audit of the resort, with a specialized company, in order to identify all potential opportunities for optimizing energy efficiency.

• Vilalara has 480 solar panels installed, and we intend to reach a total of 630 in a short-term period.

• Vilalara Thalassa Resort is already using LED light bulbs 🗧 for all lighting in the resort, including in the rooms.







• In all resort's public areas, lighting is controlled by a twilight sensor representing a huge reduction in energy consumption.

• All rooms are equipped with a key card which, when activated, turns on the lights and air conditioning in guest rooms.

• We have implemented in all rooms a VRV-type climate control system that is more efficient than the chiller and boiler system.





Committed to waste reduction and efficiency.



• The reduction of disposable plastic consumables and optimizing our day-to-day activities with the objective of creating increased operational efficiency.

• Guest amenities such as beauty kits, straws, coffee and beverage cups, as also food packaging are no longer made of plastic. These have been converted to recyclable materials.

• Reusable materials, eco-friendly habits, and a conscious waste treatment policies are now part of our reality.





• We use an eco-pump solution to supply personal hygiene products with a refill process that drastically reduces the use of plastic and increases efficiency in storage, room maintenance and product transport.

• All our consumables are no longer disposable plastic items and are being replaced with biodegradable items (). This is a reality in all areas of the resort, including rooms, public, leisure and food and beverage areas.

• The hotel keys are no longer made of plastic; they are made of wood. We aim to implement NFC technology that will allow to enter the room using your mobile phone.





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• Currently, Vilalara Thalassa Resort has two charging points for electric cars. We aim to increase to four charging points

• We are replacing petrol and diesel vehicles used for internal service logistics, with electric transport alternatives $\gamma 2 r$.

• The strategy aims to reduce air pollution $\frac{2}{2}$ and fuel consumption, as these vehicles circulate most of the time within the resort.







• We are using more environmentally friendly cleaning products , packaged in recyclable materials

• We also have been opting for biodegradable solutions, to reduce the impact of aggressive chemicals on the environment.







Committed to water conservation.





• All resort accommodations \widehat{II} have water flow aerators to save this precious resource.

• To reduce freshwater consumption, three of our pools are saltwater **[**]. In addition, the resort has two saltwater treatment pools. Saltwater is extracted from and redirected back to the sea $\overleftarrow{\overbrace{}}$.

• In a near future, we intend to increase the automatic irrigation network in all the resort's gardens, taking advantage of rainwater, through a geo-drainage system, to be redirected to a cistern and use that same to water the garden. water





• We practice an eco-friendly use of linen and towels. Laundries have a high impact on water resources, as such linen and towels are changed every third day.

• Concerning the pool towels \swarrow , we recommend guests to use this item in an eco-responsible manner.

• A daily replacement of these items can be requested. However, we appeal to our guests to adopt an eco-conscientious behaviour. Thus, reducing our impact on local water resources $\mathcal{N}_{\mathbf{A}}$







Committed to local produce.





We aim to contribute to the region's economy and reduce the carbon footprint associated with the transport of goods and services.

• We plan to expand our "Chefs Garden " 💭 into a larger organic farming facility, to increase the cultivation of herbs, vegetables, and fruit.

• Our goal is to provide our guests with a local and healthy (gastronomic experience.







Committed Dedicated to everyone.



The future is ours. But it also belongs to the generations to come. Sustainability is a responsibility beared by all of us. It all starts with our will to make changes to our daily routines and habits. Our present and long-term objectives are tailored to create a positive impact on every dimension of our existence as a unique hotel focused on service excellence. We and our team are committed to achieving this goal, and we count on our valued guests to help us on this quest. Let's do it together.



We count on you. As does the Earth and future generations.

Thank you.



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